

JUST THE FACTS

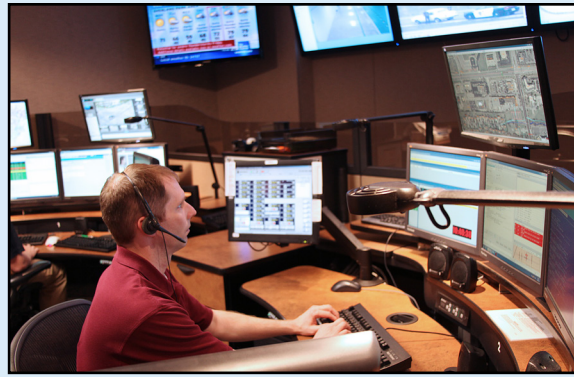
Training

Once you have made it through our rigorous selection process, you will undergo an intensive 20-week training program. The training program includes classroom lectures, assigned readings, work simulation and scenarios, and closely supervised on-the-job performance instruction and evaluations.

You will be cross-trained in the operations of telephones, primary radio channel, information radio channel and the computer-aided dispatch (CAD) system.

Our Mission

"Working in partnership to protect and serve the community with honor, integrity and professionalism."



About Us

The Communications Unit is comprised of highly skilled Police Dispatchers who are dedicated to public and officer safety, criminal apprehension and customer service. They are the primary 9-1-1 public safety answering point for the City of Lenexa, receiving calls from the public and dispatching officers to where help is needed.

Public/Officer Safety: Dispatchers are charged with determining the need for police presence, using a computer-aided dispatch system to create, monitor and update calls for service as well as other officer activity. City traffic cameras are used to view these incidents, giving Lenexa dispatchers peak situational awareness and the ability to allocate additional resources based on their observations.

Criminal Apprehension: Lenexa dispatchers play an important role in criminal apprehension. At times, the city traffic cameras allow dispatchers to locate and track persons/vehicles actively involved in criminal activity until officers arrive on the scene. Lenexa dispatchers also access criminal justice information systems, providing officers with criminal history/warrant information on wanted persons and stolen property records.

Customer Service: Dispatchers are a vital link between citizens in crisis and the officers responding to the scene. Lenexa dispatchers stay on the line with callers during critical events and keep the officers updated with crucial information, as it is received.

ARE YOU READY TO JOIN?

We are an agency with an excellent reputation that is identified as a nationwide leader in the law enforcement community. We strongly believe in providing opportunities for both professional and personal development for our employees.

The philosophy of our agency is to deliver the highest level of service to the community while taking every opportunity to conduct intelligent policing.

If you take pride in your work and believe words like "dedication," "commitment," "honor," "pride," "integrity," and "professionalism" still have meaning, then we encourage you to apply with our agency.

Pay/Benefits

Our staff of 16 includes supervisors and dispatchers. Shift bids consist primarily of 10-hour shifts, with some eight-hour shifts, and are bid by seniority in advance for eight weeks at a time.

- Starting salary: \$37,061 to \$42,761 (depending on experience)
- Health, dental, vision, life insurance.
- Retirement, deferred compensation.

DO YOU HAVE WHAT IT TAKES?

Qualifications

- At least 18 years of age
- High school graduate
- Type a minimum of 40 wpm
- No criminal record
- Ability to make quick decisions
- Can work alone and in teams
- Availability for shift work (days, evenings, nights, weekends and holidays)
- Good interpersonal and communication skills
- Ability to multitask under pressure

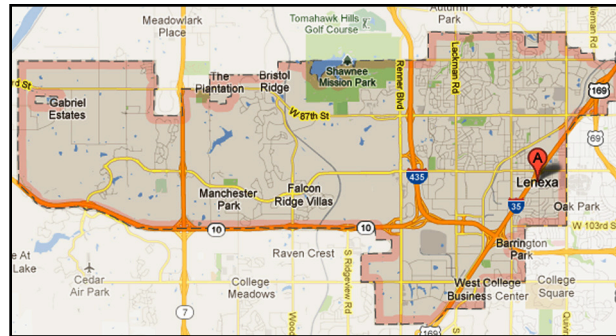
Qualified applicants must be able to pass a typing test, polygraph, psychological, drug and physical exams, extensive background check and oral interviews. If a person fails any part of the process, they will not advance.



LENEXA POLICE DEPARTMENT
www.joinlenexapd.com
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LENEXA POLICE DEPARTMENT Communications Unit

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About Lenexa

Founded in 1869, Lenexa is a well-planned community located about 12 miles south of Kansas City, Mo. The 34.4-square-mile city has a resident population of about 50,000, with a similar number of people who work here. Lenexa enjoys a healthy business base and is considered a city of choice for a variety of high-tech and bioscience companies, as well as a number of national and international headquarters.



FROM MANY...



ONE

LENEXA POLICE
DEPARTMENT
Communications Unit